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Suite 700
Washington, DC
20001-1509
(202) 471-3900

Central Office
1100 Walnut, Suite 1500
Kansas City, MO
64106-2197
(816) 842-3600

Capital Markets and
Investment Analysis
Office
One New York Plaza,
Suite 4210
New York, NY 10004
Insurance Department Directory

March 2018
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Information about statutory accounting principles and the procedures necessary for filing financial annual statements and conducting risk-based capital calculations.

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Jim L. Ridling, a native Arkansan who has lived and worked in Montgomery since 1987, was reappointed Insurance Commissioner by Governor Robert Bentley on January 17, 2011.

Ridling is a graduate of the University of the Ozarks. Upon graduation in 1967, he entered a management training program with Fireman’s Fund Insurance, leading to several management positions and culminating in his service as executive vice president of U.S. operations, based in California. In 1987, he left California to come back to his native South. He traded his interest in American Express (which owned Fireman’s Fund at the time) for ownership in Southern Guaranty, a Fireman’s Fund subsidiary headquartered in Montgomery, serving as the company’s president and CEO. The following year, Southern Guaranty sold to Winterthur Swiss, and he remained in his previous role and added the duties of chairman until his retirement December 31, 2003.

Following his retirement from Southern Guaranty, Ridling remained active. He and other local business leaders formed River Bank and Trust, where he currently serves as vice chairman.

Ridling is a former chairman of the board of directors for Jackson Hospital and has served on the boards of directors of the Montgomery Airport Authority, the Montgomery Area Chamber of Commerce and the Central Alabama Community Foundation. He is a former chairman of the River Region United Way and continues to be involved in local business, charitable and community activities.

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P.O. Box 303351
Montgomery, Alabama 36130-3351

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Main (334) 269-3550
Accounting Division (334) 241-4107
Commissioner’s Office (334) 241-4101
Financial Division (334) 241-4151
Fire Marshal’s Office (334) 241-4166
Fraud Division (334) 241-4166
Information Technology Division (334) 241-4112
Legal Division (334) 241-4117
Consumer Services Division (334) 241-4141
Market Conduct Division (334) 241-4151
Preneed Division (334) 240-4420
Producer Licensing (334) 241-4126
Rates and Forms Division (334) 241-4145
Receivership Division (334) 240-7560
Strengthen Alabama Homes (800) 433-3966
Toll-Free Number (In-state only) (800) 433-3966

**Fax Numbers**
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Accounting (334) 241-4187
Examiners (334) 240-3194
Financial (334) 240-3194
IT Division (334) 241-4192
Legal (334) 240-7581
Fraud (334) 241-4158
Market Conduct Division (334) 240-3194
Preneed Division (334) 241-4138
Producer Licensing (334) 240-3282
Rates and Forms (334) 240-4409
Consumer Services (334) 240-4435
Receivership Division (334) 240-7562
State Fire Marshal (334) 241-4158
Strengthen Alabama Homes (334) 956-7962

**Email Address**
insdept@insurance.alabama.gov

**Office Hours:** 8:00 a.m.–5:00 p.m., Monday–Friday
**Website:** www.aldoi.gov
**Make Checks Payable to:** Commissioner of Insurance
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Ryan Donaldson  
Chief of Receivership.......................................................(334) 240-7560
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Information Technology Manager......................................(334) 241-4112
Michelle Hendrix  
Personnel Manager ...........................................................(334) 241-4193
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Consumer Services Manager..............................................(334) 241-4141
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Sean Duke  
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Brian Powell  
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Yada Horace  
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Annual Statements
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Premium Tax Supervisor....................................................(334) 241-4154

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Richard Ford/Sean Duke  
Chief Examiner/Financial Analyst .................................(334) 241-4151

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Myra Frick  
Consumer Services Manager............................................(334) 241-4141

Continuing Education—Agents
Jimmy Gunn  
Producer Licensing Manager............................................(334) 241-4196
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Preneed Division
Sean Duke
Preneed Division Manager ...........................................................(334) 241-4165

Producer Licensing
Jimmy Gunn
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Jim Finn
Assistant State Fire Marshal .........................................................(334) 240-6526

Strengthen Alabama Homes
Brian Powell
Director, Strengthen Alabama Homes ............................................(334) 241-4118
Lori K. Wing-Heier was appointed as the Director of the Alaska Division of Insurance on February 25, 2014.

Wing-Heier has more than 30 years of experience in the insurance industry, which includes experience as a broker, a carrier and an agent. She most recently served as the director of risk management at a large ANCSA corporation, where she designed and implemented a comprehensive enterprise-wide risk-management program. She also served as senior vice president at a national brokerage working with Alaskan entities throughout the state and as president of the Alaska Independent Insurance Agents and Brokers, Inc. In 2002, Wing-Heier was honored to be an Athena Award recipient.

Wing-Heier attended North Central Michigan College and held the certified insurance counselor (CIC) and certified risk manager (CRM) designations.

As Insurance Division Director, she oversees and enforces the Division’s mission “to regulate the insurance industry to protect Alaskan consumers” dividing her time between the Anchorage and Juneau offices.

Wing-Heier is a 35-year resident of Alaska and makes her home with her family in Anchorage, where the Insurance Director position is located.

**Anchorage Address**
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Department of Commerce, Community, and Economic Development  
Division of Insurance  
550 West 7th Avenue, Suite 1560  
Anchorage, Alaska 99501-3567

**Phone Numbers**
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Toll-Free Number (In-State Only) (800) 467-8725  
Juneau (907) 465-2515

**Juneau Mailing Address**
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Department of Commerce, Community, and Economic Development  
Division of Insurance  
P.O. 110805  
Juneau, Alaska 99811-0805

**Juneau Street Address**
333 Willoughby, 9th Floor  
Juneau, Alaska 99801

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Juneau (907) 465-3422  
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**All Office Hours:** 8:00 a.m.–5:00 p.m., Monday–Friday  
**Website:** www.commerce.state.ak.us/insurance  
**Make Checks Payable to:** Alaska Division of Insurance
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Examinations—Insurance Company/Financial
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Examinations—Market Compliance Issues
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N/A
Vacant (Juneau) .................................................................................. (907) 465-2515
American Samoa Governor Lolo Matalasi Moliga appointed Peteru (Peter) Fuimaono to serve as Insurance Commissioner for American Samoa effective January 16, 2017.

Fuimaono previously represented American Samoa and Western Samoa in Hawaii as Chairman for the Hawaii Samoan Cultural and Art Federation USA. He also served as a Samoan Chief in the Hawaii Samoan Community during the administrations of Hawaii Governor Ben Cayetano and Hawaii Governor Linda Lingle.

As President and CEO of Baseline Developer Inc., Fuimaono helped expand the company to four locations within the Pacific region. Fuimaono has been recognized for his focus on building and developing a global network and business relationship with the state of Hawaii, local community colleges and universities, as well as local businesses and nonprofit organizations. Fuimaono has more than 20 years’ experience in the insurance industry.

**AMERICAN SAMOA**

**Peter Fuimaono**
**Insurance Commissioner**
Term of Office: At the Pleasure of the Governor
Appointed: January 16, 2017

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Governor Ducey appointed Keith Schraad to serve as Interim Director of the Arizona Department of Insurance (“ADOI”), starting Monday, February 12. The ADOI performs important functions that protect and promote a healthy Arizona economy. The ADOI protects insurance consumers; promotes a safe, strong and competitive insurance marketplace for Arizona citizens and businesses; and, annually collects over $500 million in insurance premium taxes.

Keith comes to the ADOI with over 25 years of both private- and public-sector experience in the areas of insurance, healthcare, technology and government. During his term as President and CEO of Online Insurance Corporation (2008-2015), Keith helped develop solutions for insurance companies and health care professionals that streamlined their customer service operations and improved their interfaces with government.

Formerly from Kansas, Keith served in the Kansas Senate from 1996 to 1998, where he was Vice Chairman of the Judiciary Committee. He was also Vice President of a government technology company, where he worked with states to improve the delivery of government services.

Keith has a Bachelor of General Studies in History from the University of Kansas and a Juris Doctorate from Washburn University School of Law.

ARIZONA

Keith Schraad
Interim Director
Term of Office: At the Will of the Governor
Appointed: February 1, 2018

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Make Checks Payable to: Arizona Department of Insurance
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Allen W. Kerr was appointed Arkansas’ 23rd Insurance Commissioner on January 13, 2015, by Governor Asa Hutchinson. Prior to his appointment, Kerr served three terms in the Arkansas House of Representatives, distinguishing himself as a leader and friend of Arkansas taxpayers.

In the Arkansas General Assembly, Kerr served as chairman of the Joint Committee on Public Retirement and Social Security Programs. He also served on a variety of other committees, subcommittees and task forces, including the State and Public Schools’ Life and Health Insurance Program Legislative Task Force. During the 88th General Assembly, Kerr served as vice chairman of the House Insurance and Commerce Committee.

Kerr brings to his position more than three decades of experience in insurance and financial services. He opened the Allen Kerr Insurance Agency in March 1981, and by its first year of business, it was ranked No. 1 in production in a district of 40 established agencies.

In 2013, the agency was purchased by Delta Trust and Bank, which was later purchased by Simmons Bank, becoming Simmons First Insurance, of which Kerr served as president. Kerr has been the recipient of many industry awards, including being a four-time member of the Million Dollar Round Table for life insurance production. He was also named “Best Insurance Agent” by Soirée magazine in 2012 and 2013.

A former justice of the peace for Pulaski County, Kerr also served as the budget chair for the Pulaski County Quorum Court. Kerr and his wife, Marliese, make their home in Little Rock and are the proud parents of four children and grandparents of five grandchildren.
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Dave Jones is California’s Insurance Commissioner.

Jones was first elected Insurance Commissioner on November 2, 2010, and re-elected November 4, 2014. Jones leads the California Department of Insurance (DOI) and regulates the California insurance market. Insurers collect $289 billion a year in premiums in California, making it the nation’s largest insurance market.

Jones served in the California State Assembly from 2004–2010, where he chaired the Assembly Health Committee, the Assembly Judiciary Committee, and the Budget Subcommittee on Health and Human Services. Named “Consumer Champion” by the California Consumer Federation, Capitol Weekly named Jones California’s “most effective legislator” other than the Assembly Speaker and the Senate President Pro Tempore.

Jones began his career as a legal aid attorney, providing free legal assistance to the poor with Legal Services of Northern California from 1988–1995. In 1995, Jones was one of only 13 Americans awarded the prestigious White House Fellowship. He served in the Clinton Administration for three years as Special Assistant and Counsel to U.S. Attorney General Janet Reno. Jones served on the Sacramento City Council from 1999–2004.

Jones graduated with honors from DePauw University, Harvard Law School and Harvard’s Kennedy School of Government. He and his wife, Kim Flores, have two children, Isabelle and William, and live in Sacramento.

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(916) 445-5280 Fax

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<table>
<thead>
<tr>
<th>Main (916) 492-3500</th>
</tr>
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<tbody>
<tr>
<td>Fax (916) 445-5280</td>
</tr>
<tr>
<td>Consumer Hotline: (800) 927-4357 (HELP)</td>
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<tr>
<td>Licensing Hotline: (800) 967-9331</td>
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- Premium taxes: State Controller  
- Department fees: California Department of Insurance

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Michael Conway was appointed by Governor John Hickenlooper as interim Colorado Insurance Commissioner effective January 1, 2018.

In this position, Conway serves as the chief executive of the Division of Insurance and oversees the regulation of the insurance industry in Colorado. His role brings together consumers, the insurance industry and other stakeholders to create an inclusive, firm and fair regulatory approach to all lines of insurance such as auto, health, homeowners, life, property/casualty, title and workers’ compensation.

Prior to his appointment, Conway served as the Division of Insurance deputy commissioner for consumer and compliance services since March 2016. In this time, he was instrumental in developing and guiding strategies regarding health insurance during what was a tumultuous time for that industry in Colorado and the nation. He advised the previous commissioner and the governor’s staff regarding the possible implications of federal changes to the regulation of health insurance in Colorado.

Conway’s duties also entailed appearing before state legislative committees to advocate for Division of Insurance positions regarding insurance and its regulation. He cultivated relationships with consumer groups and the insurance industry to create a regulatory environment that helped Colorado consumers, but was a fair, level playing field for the industry. He also worked within the Division of Insurance to establish objectives that provided for better protection of insurance consumers.

Before joining the Division of Insurance, Conway was an assistant attorney general for the Colorado Attorney General’s Office from 2010 to 2016, where he represented the Division of Insurance in all facets of the regulation of the insurance industry, including mergers and acquisitions of insurance companies, insurer rehabilitation/liquidation, and producer and company licensure litigation. He served three insurance commissioners during that time. While in the Attorney General’s Office, he worked with the Colorado Attorney General Pro Bono Family Law Clinic, advising clients on matters of divorce and child custody.

Conway has also worked as an attorney for Colorado Legal Services, advocating for indigent clients regarding housing rights, homelessness prevention, evictions and subsidized housing.

With the exception of three years he spent in Miami, FL, for law school, Conway has called Colorado home for nearly 20 years since moving to the state to attend the University of Colorado at Boulder.

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Toll-Free Number (In-State Only): (800) 930-3745
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**Make Checks Payable to:** Colorado Division of Insurance

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Michael Conway
Interim Commissioner
Term of Office: At the Pleasure of the Governor
Appointed: January 1, 2018
COLORADO

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COLORADO

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Katharine L. Wade was appointed Connecticut’s 32nd Insurance Commissioner by Governor Dannel P. Malloy on March 20, 2015. Wade has more than 20 years of industry experience in the fields of public policy, regulatory compliance, consumer education and outreach.

Wade’s initiatives at the Insurance Department (Department) have enhanced consumer education, regulatory efficiency and customer service. She created a free online consumer letter, “Insurance Matters,” a popular, easy-to-understand publication that features topical issues and is broadly distributed. Her commitment to outreach has helped raise public awareness of the benefits of turning to the Department for help with insurance questions or concerns.

Product and form review turnaround times have markedly improved through process efficiencies and enhanced communication of state standards, ensuring consumer protection while providing greater speed-to-market. Producers and other industry professionals are benefiting from a more efficient licensing processes that include a new online pay portal and improved communication with licensees. Wade also has taken a strong role in helping Connecticut businesses of all disciplines manage their costs by encouraging the creation of well-managed, sustainable captive insurers through the Captive Division’s collaborative engagement with business and government.

Under Wade’s leadership, the Department continues to be active in international and national regulatory discussions to ensure a competitive industry and a robust market for consumers. The Department is the lead regulator on six (6) supervisory colleges—a regulatory collaboration among state and international insurance regulators to assess the financial health and risks of our Connecticut-based companies. The Department also is a participating regulator in six (6) supervisory colleges for companies that have divisions in Connecticut.

The Commissioner represents Connecticut on several national and international standard-setting groups. She is a member of the International Association of Insurance Supervisors’ Financial Stability and Technical Committee. Wade is an active member of the National Association of Insurance Commissioners (NAIC). A former Chair of the Health and Managed Care (B) Committee, she serves on the Executive Committee, Chairs the International Insurance Relations (G) Committee and Chair of the Northeast zone of the NAIC. A member of the Executive and Policy Development Committees of the International Association of Insurance Commissioners (IAIS), Commissioner Wade also sits on the U.S. Department of the Treasury’s Federal Advisory Committee on Insurance, which provides recommendations to the Federal Insurance Office (FIO) on a periodic basis.

Wade works across state government in a number of key initiatives to improve the health and welfare of Connecticut citizens. She is a member of the Governor’s Climate Change Council; the State Agencies Fostering Resiliency Council (SAFR); the state Alcohol and Drug Policy Council; and the board of directors of Access Health CT, the state-sponsored health insurance exchange.

Prior to joining the Department, Wade led a 130-member national team responsible for federal and state governmental affairs, public policy and U.S. compliance for the health and group life and disability businesses at Cigna.

She earned a Bachelor’s of Arts in History from Simmons College in Boston. Commissioner Wade resides in Simsbury with her husband, Mike, and three children.
## CONNECTICUT

<table>
<thead>
<tr>
<th>Name</th>
<th>Position</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Katharine L. Wade</td>
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</tr>
<tr>
<td>Timothy J. Curry</td>
<td>Deputy Commissioner</td>
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<tr>
<td>George Bradner</td>
<td>Director, Property and Casualty Division</td>
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<tr>
<td>Kurt Swan</td>
<td>Director, Market Conduct/Fraud Investigations and Licensing</td>
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</tr>
<tr>
<td>Mary Ellen Breault</td>
<td>Director, Life and Health Division</td>
<td>(860) 297-3857</td>
</tr>
<tr>
<td>Wanchin Chou</td>
<td>Chief Actuary</td>
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</tr>
<tr>
<td>Kathryn Belfi</td>
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<td>Donna Tommelleo</td>
<td>Communications Director</td>
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</tr>
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<td>Janet Grace</td>
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Trinidad Navarro was elected in 2016 as Delaware’s 26th Insurance Commissioner. In this role, he oversees the regulation of the Delaware insurance market and the Department of Insurance’s (DOI) consumer protection efforts. In 2014, the most recent data available, the Delaware DOI ranked 10th in the U.S. in total written insurance premium and regulated companies with more than $620 billion in assets. The DOI is the largest consumer protection agency in the state.

A lifelong Delawarean, Commissioner Navarro has an extensive record of public service and is committed to protecting Delaware consumers. He served more than 20 years with the New Castle County Police, retiring as the Public Information Officer after being elected as New Castle County Sheriff in 2010. While a police officer, he received the department’s distinguished Medal of Valor. Prior to that, he worked as a licensed insurance agent. He followed in the footsteps of his father, whose career was servicing the life and health insurance needs of his community. His father’s work demonstrated to him the importance of serving the people who have put their trust in you. Commissioner Navarro put that lesson into action as an insurance agent, a police officer and as sheriff. He knows that serving the needs of the people is the hallmark of every profession and the obligation of every public servant.

Commissioner Navarro is a member of the National Association of Insurance Commissioners (NAIC). He presently serves on the Delaware Health Care Commission, the State Employees Benefits Committee, the Deferred Compensation Council, and the Council on Health Promotion and Disease Prevention.

Commissioner Navarro holds an associate degree in criminal justice from the Delaware Technical and Community College and a Bachelor of Arts from Wilmington University. He has two daughters, Kylie and Hannah, and one son, Jordan. Commissioner Navarro currently resides in Bear, DE, with his wife, Melissa, and youngest daughter, Hannah.

**Mailing Address**

Delaware Department of Insurance  
841 Silver Lake Boulevard  
Dover, Delaware 19904

**Phone Numbers**

<table>
<thead>
<tr>
<th>Service</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Main</td>
<td>(302) 674-7300</td>
</tr>
<tr>
<td>Fax</td>
<td>(302) 739-5280</td>
</tr>
<tr>
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</tbody>
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- Consumer Services.......... consumer@state.de.us  
- Delaware Medicare Assistance Bureau .............................................DMAB@state.de.us  
- Fraud Prevention............... fraud@de.state.de.us  
- Workplace Safety............... safety@state.de.us

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**Website:** www.delawareinsurance.gov  
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Stephen C. Taylor has served as assistant attorney general in the Office of the Attorney General (OAG) of the District of Columbia, where he offered legal counsel to the District Department of Health Care Finance (DHCF) concerning its procurement operations. Prior to joining the OAG, he served as the chief procurement officer for the city of Alexandria, VA.

Before working for the city of Alexandria, Taylor had 10 years of financial services regulation experience in the district government, serving in roles at the Department of Insurance (DOI), Securities and Banking (DISB) and an agency that would later merge with the DISB, the Department of Banking and Financial Institutions (DBFI). At the DISB, he most recently served as general counsel, managing the Office of Legal Affairs. Taylor also directed the DISB’s legislative and regulatory drafting programs, assisting in implementing the federal Dodd-Frank Wall Street Reform and Consumer Protection Act (Dodd-Frank) and the federal Patient Protection and Affordable Care Act (PPACA). He also previously served as the DISB’s Acting Deputy Commissioner and as the agency’s senior counsel.

At the DBFI, Taylor served as general counsel, providing advice regarding the District’s depository and non-depository financial institutions. In addition, he managed the DBFI’s revision of the District’s Banking Code and Predatory Lending law. Taylor also has held positions in the Office of the Chief Financial Officer and the Council of the District of Columbia.

Taylor holds a master of laws degree and Juris Doctor degree from Georgetown University Law Center and a bachelor’s degree from Fordham University.
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Jimmy Patronis is a native Floridian born and raised in Panama City. He earned his associate degree in restaurant management from Gulf Coast Community College and a bachelor’s degree in political science from Florida State University. He is a partner in a family-owned seafood restaurant called Captain Anderson’s that will celebrate its 50th anniversary in 2017. His public service career began with experience as an intern in the Florida Senate and the United Kingdom’s House of Commons. Following his college graduation, Governor Lawton Chiles appointed him to the Florida Elections Commission, and he was later reappointed by Governor Jeb Bush.

He served in the Florida House of Representatives from 2006 to 2014, representing his hometown region in the Florida Panhandle. He was appointed to serve on Florida’s Public Service Commission, as well as the Constitution Revision Commission, which meets once every twenty years to propose changes to the state constitution.

Recognized for outstanding leadership in his hometown of Panama City and throughout Florida, he is committed to active civic engagement and business development. He has chaired the Greater Panama City Beach Chamber of Commerce’s Economic Development Council, served on the board of the Bay County Economic Development Alliance, the Salvation Army Advisory Board, the Bay County Chapter of the Florida Restaurant and Lodging Association, and national president for the Florida Vocational Industrial Clubs of America. He is a former trustee of the Gulf Coast Medical Center, and former director of the Bay Medical Center’s Foundation and Gulf Coast Community College Foundation Board.

He was instrumental in the establishment of the Northwest Florida Beaches International Airport in Panama City and has served as chairman and a board member of Bay County-Panama City International Airport and Industrial District.

He and wife Katie are proud parents to two sons, Jimmy Theo III and John Michael. They are lifelong members of the Saint John’s Greek Orthodox Church.
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<th>Name</th>
<th>Phone</th>
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</table>
David Altmaier was appointed as Florida’s Insurance Commissioner on April 29, 2016, by the Financial Services Commission. He leads a 292-member team at the Office of Insurance Regulation (Office), overseeing a complex insurance marketplace in a state with one of the highest catastrophe exposures for hurricanes.

Altmaier began his public service career with the Office in 2008, serving in various roles within the P/C business unit. These included Chief Analyst; Director of Property & Casualty Financial Oversight; and Deputy Commissioner of Property and Casualty Insurance, which had the responsibility for the daily activities of the Property & Casualty Product Review and Financial Oversight business units.

Prior to joining the Office, Altmaier worked as a Florida licensed 2-20 and 2-14 insurance agent and as high school math teacher.

Altmaier graduated from Western Kentucky University in 2004 with a bachelor’s degree in mathematics.

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Ralph T. Hudgens was elected Georgia’s Insurance and Safety Fire Commissioner on November 2, 2010.

Hudgens previously served as the state senator for the 47th District. He served as chairman of the Insurance and Labor Committee, vice chair of the Agriculture and Consumer Affairs Committee, vice chair of the Banking and Financial Institution, secretary of the Natural Resources and Environment, and a member of the Reapportionment and Redistricting committees.

Hudgens was a former political appointee in the first Bush administration and served as the state representative for the 24th District from 1996–2002.

Hudgens earned his bachelor’s degree in agriculture from the University of Florida. For 18 years, he worked for the Agricultural Chemical Division of Shell Chemical Company. In 1983, he founded Quality Propane, Inc., which he sold in 1987. Currently, he is president of Hudgens Enterprises, Inc., an investment company with holdings in real estate, and also Diamond Outdoor, Inc., an outdoor advertising company.

Hudgens and his wife, Suzanne, have four children and 12 grandchildren.
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John P. Camacho was appointed the Acting Commissioner for Guam’s Office of Banking and Insurance February 5, 2018. As Acting Commissioner, he is the primary regulator of Guam’s banking and insurance.

John serves as Director for the Department of Revenue and Taxation from December since 2003, overseeing the Divisions of Insurance, Securities, and Banking, General Licensing, Compliance, Weights and Measure, and Motor Vehicle. Prior to being Director, John had extensive experience in the field of taxation. He served as the Deputy Tax Commissioner for the Department of Revenue and Taxation from January 2000 to December 2003. John managed many of the tax programs in the areas of tax enforcement, tax service and appeals. John has been a member of the Governor Camacho’s Fiscal Policy Committee. As a member, he participated in the finances and budget process for the Government Guam Line Agencies.

John received a Bachelor’s of Business Administration Degree in Accounting and Management from the University of Guam.

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Hawaii Governor David Y. Ige reappointed Gordon I. Ito as Insurance Commissioner effective January 1, 2015. He was previously appointed Insurance Commissioner by Governor Linda Lingle (July 2010) and Governor Neil Abercrombie (January 1, 2011).

Ito was chair of the National Association of Insurance Commissioners (NAIC) Western Zone from 2013–2015, and has chaired the Information Systems (EX1) Task Force and the International Regulatory Cooperation (G) Working Group. He has participated in NAIC meetings for more than 20 years.

Prior to his appointment, Ito served as chief deputy insurance commissioner since 2000. Prior to that, he worked as supervising staff attorney of the Insurance Division from 1993–2000.

Ito earned a bachelor’s degree in business administration from the University of Hawaii and a law degree from the University of Hawaii William S. Richardson School of Law.
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Dean L. Cameron was appointed Director of the Department of Insurance (DOI) by Idaho Governor C.L. “Butch” Otter. He took office on June 15, 2015.

Cameron became licensed in life and health while attending college. Later, he passed his Series 6 and Series 63 exams and also obtained his property/casualty (P/C) license. He is a third-generation agent.

At the time of his appointment as Director, Cameron was serving his 13th term as senator for District 27 as the most senior member of the Idaho Senate. He was serving his 8th term as the chairman of the Senate Finance Committee, which meets jointly with the House Appropriations Committee to set the budget for the state of Idaho.

He was the co-chair of a task force on health care and has sponsored nearly 20 pieces of health care legislation in his 24 years of service in the Idaho Senate.

Cameron was also former chairman of the Senate Commerce and Human Resources Committee, which handles all banking, business and insurance issues. He was the senior member of that committee until his resignation.

He earned an associate degree in arts and science at Ricks College in Rexburg, ID (now BYU-Idaho), majoring in political science.

Cameron was born in Burley, ID, and served a church mission to Portugal. Cameron and his wife, Linda, have three married children and five grandchildren.

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Governor Bruce Rauner appointed Jennifer Hammer as Director of the Illinois Department of Insurance (DOI) effective January 17, 2017, and she was confirmed as the first female Director on February 15, 2017.

Jennifer brings more than a decade of experience in healthcare law and policy to the DOI. Prior to her appointment, Jennifer served as the Deputy Chief of Staff for Policy in the Office of the Governor where she worked closely with state agencies to develop and implement the Governor's public policy agenda.

Previously, she served as Special Counsel to the Governor and Policy Advisor for Healthcare and Human Services. In this role, she coordinated all healthcare-related agencies, including the DOI. Jennifer oversaw the transition of Get Covered Illinois, Illinois' Health Insurance Marketplace, from an independent commission to the DOI.

Prior to joining state government, Jennifer was Associate Vice President/Legal Counsel for the Illinois Chamber of Commerce and a lawyer in private practice with a focus on insurance defense, healthcare, business and advising clients on legislation including the Affordable Care Act.

Jennifer has a Bachelor's Degree in Justice Studies from Arizona State University and a J.D. from Southern Illinois University School of Law.

She resides in Springfield, Illinois.
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Stephen W. Robertson has been Indiana Insurance Commissioner since October 13, 2010, when he was appointed by then Governor Mitch Daniels. He was reappointed on January 4, 2013, Vice President Mike Pence when he was governor of Indiana and again on December 24, 2016, by Governor Eric Holcomb.

As Commissioner, Robertson directs the regulation of more than 150 domestic insurers and 45,000 resident producers. Robertson is actively involved with the National Association of Insurance Commissioners (NAIC), having served on the Executive (EX) Committee and as vice chair of the Midwest Zone. He has a long career of public and private service, including nearly a decade with Conseco Insurance Group, where he was a senior vice president. Robertson also has served as general counsel of the Nebraska Department of Insurance (DOI) and was a sergeant in the military police.

Robertson earned his undergraduate and law degrees from the University of Nebraska. He is a member of the Indiana State Bar Association and Nebraska State Bar Association. Robertson joined the Indiana DOI in 2008, first as director of the Title Insurance Division and then as deputy commissioner of the Title and Bail Bond Divisions. Robertson was awarded the Sagamore of the Wabash for his public service by then Governor Pence in 2016. The Sagamore of the Wabash is the highest honor bestowed by the governor to an individual who has rendered a distinguished service to the state or governor.

**INDIANA**

**Stephen W. Robertson**
**Commissioner**
Term of Office: At the Pleasure of the Governor
Appointed: October 13, 2010
Reappointed: January 4, 2013

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Doug Ommen was appointed by Governor Terry Branstad as Insurance Commissioner on January 30, 2017, after serving as Interim Commissioner since December 2016.

Ommen has a strong and varied public service background. Ommen’s dedication and desire to serve the public began in seeking justice for victims of fraud in the Missouri Attorney General’s Office, where as an assistant attorney general and then as chief counsel, he led the fight to protect consumers over the course of three decades.

Ommen has served as Deputy Insurance Commissioner at the Iowa Insurance Division from August 2013 to December 2016. Ommen also served in the Missouri Department of Insurance (DOI) from 2005–2008, and as Missouri’s Insurance Director was instrumental for several key regulatory reforms.

Ommen obtained his law degree in 1985 from the Saint Louis University School of Law, and is licensed to practice law in both Iowa and Missouri. Ommen and his wife, Sharon, have two married children and three grandchildren.

---

IOWA

Doug Ommen
Commissioner
Term of Office: At the Pleasure of the Governor
Appointed: January 30, 2017

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Two Ruan Center
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Same as Mailing Address

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Ken Selzer, a certified public accountant (CPA), was elected as the Kansas Insurance Commissioner in 2014 and began serving in that position on January 12, 2015. He previously worked in the reinsurance industry for more than 30 years, most recently as an executive managing director for a worldwide brokerage and insurance services firm.

In addition to his credentials as a CPA, Selzer has earned a number of professional designations, including Chartered Property and Casualty Underwriter (CPCU), Associate in Reinsurance (ARe) and Fellow of the Life Management Institute (FLMI).

Selzer is active in many professional, community and charitable organizations. He has served as president of the Rotary Club of Leawood, chairman of the Kansas Society of CPAs & Educational Foundation, and president of the Cystic Fibrosis Foundation Heart of America Chapter. He is also an alumnus of Leadership Kansas.

Selzer graduated with honors from Kansas State University with a bachelor’s degree in accounting, and he earned a Master of Business Administration (MBA) from the University of Southern California. He and his wife, Deb, live in Leawood and have two daughters and one grandchild.

**KANSAS**

Ken Selzer
Commissioner
Term of Office: Four years
Elected: November 2014
Inaugurated: January 12, 2015

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Legal/Fin. Surveillance (785) 291-3190
Consumer Assistance (785) 296-5806
Comptroller, IT, Health & Life (785) 296-2537
Property & Casualty (785) 291-3673
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**Make Checks Payable to:** Commissioner of Insurance
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Nancy G. Atkins was appointed commissioner of the Kentucky Department of Insurance, effective May 1, 2017.

Atkins is a 33-year veteran of the insurance industry, working as both a licensed agent and employee benefit manager. She previously served as the deputy commissioner for DOI, an appointment she held since February 2017. Prior to joining DOI, she served as the director of sales and marketing for Baptist Health Plan (formerly Bluegrass Family Health), where she managed a large team of agents and account representatives.

She also worked for Blue Cross Blue Shield of Kentucky and Advantage Care Inc., focusing largely on employee benefit plan management for small and large corporations throughout the state. In addition, she was a licensed nurse and former hospital administration professional. Atkins is a graduate of Indiana State University with a bachelor’s degree in communications and marketing.

She is a former member of the board of directors for both the Better Business Bureau of Louisville and Southern Indiana and the Central Kentucky Association of Health Underwriters, where she also is a past president.

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Prior to becoming the Commissioner of Insurance, James J. Donelon served the Louisiana Department of Insurance (DOI) as chief deputy commissioner and executive counsel. He is a past president of the National Association of Insurance Commissioners (NAIC), having served as president in 2013.

Donelon was born in New Orleans. He is a graduate of Jesuit High School, the University of New Orleans and Loyola School of Law. In 1986, he became the first recipient of the Homer L. Hitt Distinguished Alumnus of the Year award for the University of New Orleans.

Donelon retired as the state judge advocate for the Louisiana Army National Guard, where he held the rank of colonel and received the prestigious Legion of Merit medal, among many other citations, for his contributions during his 33 years of military service.

In 1975, Donelon was the elected Jefferson Parish Council chairman. From 1981–2001, he represented Jefferson Parish in the Louisiana House of Representatives, where he rose to the leadership positions of chairman of the Committee on Insurance and co-chairman of the Republican Legislative Delegation. In 2001, Donelon joined the staff of the Louisiana DOI.

Donelon presently serves on the board of directors of the National Alliance for the Mentally Ill in New Orleans and the Blood Center for Southeast Louisiana.

Donelon is married to the former Merilynn Boudreaux. They reside in Jefferson Parish and are the parents of four daughters and the grandparents of six granddaughters and two grandsons.

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Baton Rouge, Louisiana 70802

**Email Address**: commissioner@ldi.la.gov

**James J. Donelon**
**Commissioner**
Term of Office: Four years
Assumed Office: February 15, 2006, to fill vacancy
Special Election: September 30, 2006, to complete term
Re-elected: October 24, 2007
Re-elected: October 22, 2011
Re-elected: October 24, 2015

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LOUISIANA

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3/2018
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Eric A. Cioppa is Superintendent of the Maine Bureau of Insurance, one of five agencies within the state’s Department of Professional and Financial Regulation. Cioppa joined the Bureau in 1988 as a statistician. He then served as supervisor of the Workers’ Compensation Section prior to becoming Deputy Superintendent in 1998. He was unanimously confirmed as Superintendent in September 2011 and in January 2017 he was reconfirmed to serve another five-year term.

Cioppa was recently elected to President-Elect of the National Association of Insurance Commissioners (NAIC). He is also currently Chair of the NAIC’s Financial Condition (E) Committee and of the Long-Term Care Insurance (B/E) Task Force. He is also a member of the Maine State Employee Health Commission.

Cioppa holds a bachelor’s degree from Potsdam State University and a Master of Business Administration (MBA) from Clarkson University.

### MAINE

**Eric A. Cioppa**  
**Superintendent**  
**Term of Office:** Five Years  
**Appointed:** September 27, 2011

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Al Redmer Jr. was appointed Maryland Insurance Commissioner by Governor Lawrence J. Hogan Jr. on January 22, 2015. At the Maryland Insurance Administration, he oversees the independent agency’s approximately 266 employees and an annual budget of $31 million. He previously served as Insurance Commissioner from June 2003 until October 2005. A respected businessman and former member of the Maryland General Assembly, including two years as Minority Whip, he most recently managed Redmer Insurance Group and owned Redmer Financial Group. His business experience includes time as partner and president of Landmark Insurance & Financial Group and as CEO of Coventry Health Care of Delaware.

Redmer is a member of the Governor’s Sub-Cabinet on International Affairs and sits on the board of directors of the Maryland Health Benefit Exchange. Nationally, he serves as one of six state insurance commissioners appointed to the U.S. Treasury’s Federal Advisory Committee on Insurance. Redmer also represents the state’s interests with the Executive (EX) Committee of the National Association of Insurance Commissioners (NAIC). Additionally, he serves as the chair of the Northeast Zone, which consists of state insurance commissioners from Connecticut; Washington, DC; Delaware; Maine; Massachusetts; New Jersey; New Hampshire; New York; Pennsylvania; Rhode Island; and Vermont.

A native of Maryland, Redmer lives in Baltimore County. He and his wife have three grown children and six grandchildren.

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Gary D. Anderson joined the Massachusetts Division of Insurance as its First Deputy Commissioner in February of 2014. Anderson’s responsibilities included strategic planning and policy development for every aspect of the agency, while assisting in decision-making and policy development in matters involving all lines of insurance and developing and advocating legislative and policy priorities for the Administration. His insurance experience began in 1999 with a regional carrier in the northwestern United States.

Just prior to his role as the First Deputy, he served as a Policy Advisor and Senior Counsel in the Massachusetts State Senate President’s Office, where he was involved in a number of policy areas, from the state’s broad efforts to control health care costs to all matters affecting the financial services sector. Prior to his work in the Senate President’s Office, he worked as the General Counsel for the Financial Services Committee, where he handled legislation related to insurance and banking.

Anderson’s private sector work also includes experience at a pharmaceutical company, where he was responsible for negotiating the tiered status of pharmaceuticals in the hospital setting.

Anderson is a graduate of Idaho State University and Albany Law School at Union University.

**MASSACHUSETTS**

Gary Anderson
Commissioner
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Appointed: October 2017

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Patrick M. McPharlin was appointed Director of the Department of Insurance and Financial Services (DIFS) by Michigan Governor Rick Snyder effective May 18, 2015. Prior to his appointment, McPharlin served as the president and chief executive officer (CEO) of the Michigan State University Federal Credit Union.

The DIFS is the state of Michigan department responsible for regulating Michigan’s financial industries, including banks, credit unions, insurance and mortgage companies. The DIFS provides a focal point of consumer protection, enables efficient and effective regulation, and positions the insurance and financial services sector of Michigan’s economy for growth. The agency consists of more than 350 professionals dedicated to protecting Michigan consumers by ensuring the companies that it regulates are safe and sound, follow state and federal law, and are entitled to the public confidence.

McPharlin previously served as president/CEO of Michigan State Federal Credit Union, which grew to $2.8 billion and nearly 200,000 members under his leadership. He has received many awards, including State of Michigan and National CEO of the Year Awards. He is in the Michigan Credit Union League (MCUL) Hall of Fame. McPharlin also received the Michigan State University Distinguished Alumni Award.

McPharlin has served on many community boards, including the Lansing Area Economic Partnership, Prima Civitas, Capital Area United Way and Michigan State University President’s Campaign Cabinet.

McPharlin holds a bachelor’s degree in social science from Michigan State University and a master’s degree in management from Aquinas College.

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Jessica Looman is the Commissioner of the Minnesota Department of Commerce. She was appointed by Governor Mark Dayton on November 17, 2017.

As Commissioner, Looman’s priorities include fair treatment of Minnesota consumers, advancing the clean energy economy, and ensuring the fair, efficient, and proper regulation of more than 20 Minnesota industries.

The Department regulates Minnesota’s insurance industry, financial institutions, securities and real estate sector. It also has a major role in overseeing the electric, natural gas and telephone sectors, energy conservation and efficiency, and administering low-income energy programs. Additionally, the Department regulates the accuracy of scales and pumps used for fuel and goods transactions in Minnesota’s economy.

Prior to her appointment as Commerce Commissioner, Looman served as Deputy Commissioner for the Minnesota Department of Labor and Industry (DLI). During her tenure, she led efforts to increase DLI’s efficiency and improve the State’s services for workers and businesses. Innovative reforms led by Looman have reduced costs for more than 110,000 construction permits and 120,000 professional licenses issued by DLI every year. She has also engaged stakeholders to address technical, regulatory and policy issues to help protect and grow Minnesota’s economy.

Prior to her service at DLI, Looman served as General Counsel for the Laborers District Council of Minnesota and North Dakota – an 11,000-member labor organization representing workers in the construction industry. In that role, she focused on organizational development, wages, contract enforcement, and collective bargaining. She also helped with the Laborers Union apprenticeship program, unemployment insurance, labor standards, workforce diversity, and other workplace issues.

Looman is a graduate of George Washington University (B.A. in political science) and the University of Minnesota Law School (J.D.). She lives in Saint Paul with her husband and two sons.

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Jessica Looman
Commissioner

Term of Office: At the Pleasure of the Governor
Appointed: November 17, 2017

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Mike Chaney, Mississippi’s 11th Commissioner of Insurance and State Fire Marshal, is currently serving his third term in office. First elected in 2007, Chaney brought extensive business knowledge and experience to the office combined with 15 years of service in the Mississippi House of Representatives and Senate.

His priorities throughout his terms in office remain steadfastly committed to consumer protection and application of technology for efficiency of the department to serve the state and consumers. He is leading the department in making strides in health care reform; disaster recovery from flood, tornado and hurricane events; bail bond industry reform; and reductions in state fire deaths.

An active member of the National Association of Insurance Commissioners (NAIC), Chaney serves on numerous committees, task forces and working groups. Among the issues he is involved in addressing are examination oversight, accounting practices, producer licensing, health insurance and managed care, senior issues, and catastrophe and property/casualty (P/C) insurance.

As Commissioner, he was inducted into the Insurance Hall of Fame at his alma mater, Mississippi State University. He received the Distinguished Service Award from the University of Mississippi Risk Management and Insurance program and its Professional Society. He has been named one of the top insurance professionals by Insurance Business America magazine and was named a Healthcare Hero by the Mississippi Business Journal.

Chaney has served on numerous community development entities and corporate boards. He is also a Rotarian and Paul Harris Fellow.

He is a veteran of the United States Army, serving in Vietnam. Chaney and his wife, Mary, have three children and eight grandchildren.
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Chlora Lindley-Myers was appointed Director of the Missouri Department of Insurance (DOI), Financial Institutions and Professional Registration by Governor Eric R. Greitens on March 6, 2017. She leads the department that protects consumers and ensures a strong and stable insurance market through the regulation of professionals and businesses that affect Missourians’ lives daily.

Lindley-Myers has served in several senior positions in the legislative, judicial and executive branches of government. She also has been a leader in regulatory and insurance industries, as well as within the National Association of Insurance Commissioners (NAIC). At the Tennessee Department of Commerce and Insurance, Lindley-Myers oversaw the Insurance, Securities, Tennessee Law Enforcement Academy and TennCare Oversight divisions, as well as the human resources and legislative functions.

She served, in Kansas City, as the director of the Consumer Protection and Antifraud Division of the NAIC, and as chief compliance officer of examinations for the Kentucky DOI, where she was responsible for the administration and oversight of market conduct examinations.

Lindley-Myers also served as the Property and Casualty (P/C) section chief for the Missouri DOI, where she was responsible for regulating all of the P/C insurance forms, rates, filings and policies issued in the state. She holds a bachelor's degree from Mount Holyoke College in Massachusetts and a law degree from the University of Connecticut. Lindley-Myers is licensed to practice law in various states, including Missouri. She has received national recognition for her work. As the deputy commissioner of Tennessee’s Department of Commerce and Insurance, she was awarded the Robert Dineen Award for Outstanding Service and Contribution to the State Regulation of Insurance.
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Matthew Rosendale was elected Commissioner of Securities and Insurance, Montana State Auditor in 2016. Rosendale puts the people of Montana first by serving as a watchdog and protecting Montana’s securities and insurance consumers. He is committed to putting Montanans back in charge of their own health care by increasing choices, removing hurdles that increase premiums, improving access to health care, and removing government from between patients and their doctors. As a member of the State Land Board, Rosendale also is one of five Montana elected officials responsible for the management of more than 5 million acres of state trust lands.

Rosendale has called Montana home for a long time and established deep roots in the community. He and his family chose to live in Montana because Big Sky Country represents the values he and his family hold dear: God, liberty, and an individual’s right to rule himself or herself without the pressing hand of an intrusive government. Those basic and fundamental beliefs pushed Rosendale to run for public office, and he served in the state legislature representing Northeastern Montana for six years prior to his election as auditor. During Rosendale’s service in the legislature, he demonstrated a strong ability to work with elected officials from both parties to cut unnecessary spending and protect Montanans’ constitutional rights.

Before running for public office, Rosendale worked in real estate, real estate development and land management, where he built his small family business into a full-service firm. With his extensive background in managing various types of land, Rosendale brings unique skills and experience to the State Land Board, which generates millions of dollars to fund the Treasure State’s K–12 public education system through natural resource development and land management.

Rosendale and his wife, Jean, have been married for more than 30 years. They own and operate their ranch north of Glendive, where they raised their three sons. When Rosendale is not serving the people of Montana in Helena, you can find him fixing fences or hunting along the river bottom.

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3/2018
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Bruce R. Ramge was appointed Director of the Nebraska Department of Insurance (DOI) by Nebraska Governor Dave Heineman on November 15, 2010. Ramge had served as acting director since October 30, 2010, and as deputy director since January 2008. On January 8, 2015, he was reappointed Director of the Nebraska DOI by Governor Pete Ricketts.

Ramge has assisted various National Association of Insurance Commissioners (NAIC) working groups over the years. He is past chair of the Midwest Zone and has served as chair of the Market Conduct Examination Standards (D) Working Group, chair of the Market Regulation Accreditation (D) Working Group, chair and vice chair of the Life Insurance and Annuities (A) Committee, co-chair of the Principle-Based Reserving Implementation (EX) Task Force, and vice chair of the Market Actions (D) Working Group. He also is currently a member of several NAIC committees, task forces and working groups.

Ramge is a past president of the Insurance Regulatory Examiners Society (IRES), and he received the 2007 IRES Foundation Paul L. DeAngelo Memorial Teaching Award and the 2007 IRES Al Greer Achievement Award.

Ramge earned a bachelor’s degree from Dana College and a Master of Business Administration (MBA) from the University of Nebraska Omaha.

**NEBRASKA**

Bruce R. Ramge  
Director  
Term of Office: At the Pleasure of the Governor  
Appointed: November 15, 2010  
Reappointed: January 8, 2015

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Prior to assuming the role of Nevada Insurance Commissioner, Barbara D. Richardson had been the New Hampshire Insurance Department’s Director of Operations and Fraud for 12 years. She oversaw several units of the Department, including the Premium and Retaliatory Tax unit, the Criminal Fraud Investigation unit, the Business unit, and the Producer Licensing unit.

Richardson is a graduate of Vassar College and has a law degree from the University of New Hampshire School of Law and a Master of Business Administration (MBA) from Loyola University in Chicago. She has been an active member on the national level of the National Association of Insurance Commissioners’ (NAIC) Producer Licensing (EX) Task Force, the Producer Licensing (EX) Working Group and the Antifraud (D) Task Force.

In addition to these duties, Richardson was an adjunct professor at the University of New Hampshire School of Law, teaching insurance law.
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Roger A. Sevigny leads a staff of 81 employees. He is a National Association of Insurance Commissioners (NAIC) past president and past member of the NAIC’s Executive (EX) Committee. He is an active member of the NAIC committees and task forces. He is president of the National Insurance Producer Registry (NIPR); chair of the Producer Licensing (EX) Task Force; vice chair of the Governance Review (EX) Task Force; and member of the Cybersecurity (EX) Task Force, Health Insurance and Managed Care (B) Committee, NAIC/State Government Liaison Committee, Senior Issues (B) Task Force, Antifraud (D) Task Force, Accounting Practices and Procedures (E) Task Force, Examination Oversight (E) Task Force and Reinsurance (E) Task Force.

Prior to his appointment as commissioner, Sevigny held the position of assistant commissioner of New Hampshire’s Insurance Department. Before joining the Insurance Department, he was an employee of Travelers Insurance for more than 30 years, serving in a variety of technical and management positions.

Sevigny holds a bachelor’s degree in biology from St. Anselm College in Manchester, NH. He is also a commissioned officer in the U.S. Army, having retired at the rank of colonel.

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Marlene Caride was named Acting Commissioner of Banking and Insurance by Governor Phil Murphy and began serving on January 16, 2018. Caride is the first Hispanic to head the department, where she oversees New Jersey’s insurance, banking and real estate industries.

Prior to joining the department, Caride was a member of the New Jersey General Assembly representing the 36th Legislative District. During her three terms in the Assembly, Caride served on the Assembly Financial Institutions and Insurance Committee, the Assembly Appropriations Committee and the New Jersey Legislative Select Committee on Investigation. She also chaired the Assembly Education Committee and was vice-chair of the Assembly Transportation and Independent Authorities Committee.

Caride was a partner in the Union City, NJ, law firm of Gonzalez & Caride. She also served as the municipal prosecutor for the Ridgefield Municipal Court and Zoning Board attorney for the municipalities of South Hackensack, NJ, and Saddle Brook, NJ.

Earlier in her career, Caride served as legal counselor to the West New York Parking Authority and the alcoholic beverage control (ABC) prosecutor for the city of West New York, NJ. She also served as a special civil part mediator for the Hudson County Superior Court Law Division.

Caride is a member of the Bar of the Supreme Court of the United States, the New Jersey State Bar Association, the Hudson County Bar Association and the Hispanic Bar Association of New Jersey.

Caride earned a law degree from California Western School of Law and a bachelor’s degree in education from Fairleigh Dickinson University. She resides in Ridgefield, NJ.

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During the 2013 legislative session, legislation effectuating a constitutional amendment passed in the 2012 general election (HB 45) that removed the insurance division from the Public Regulation Commission and created a stand-alone agency, The Office of Superintendent of Insurance. This change was effective July 1, 2013.

This legislation also created a nominating committee for the position of the Superintendent of Insurance. The nomination committee unanimously reconfirmed John G. Franchini to continue in his capacity as Insurance Superintendent for New Mexico.

Franchini has more than 35 years’ experience in the insurance industry. He “temporarily” joined Consolidated Agency, his father’s independent insurance agency, while attending graduate school at the University of New Mexico. Ten years later, he purchased the business and expanded it to four locations, employing 82 people and servicing nearly 15,000 customers. During that time, he served on the New Mexico Workers’ Compensation Assigned Risk Pool board of governors and the Patient Compensation Administration board of directors, and he was elected president of the Independent Insurance Agents of New Mexico. In 1998, Poe & Brown, a national insurance broker, purchased the business. Franchini was named vice president, and his responsibilities included new business production, development of specialized insurance programs and agency acquisitions.

Franchini joined New Mexico Mutual in 2002 and was eventually named vice president of government and industry affairs. At New Mexico Mutual, he worked with state legislators, members of regulatory agencies and insurance agents to strengthen the company’s financial and public standing.

He also is a member of the Leadership New Mexico Class of 2007, former board member of the Rocky Mountain Insurance Information Association and past president of the New Mexico Insurance Association.

Franchini is a native of New Mexico and a graduate of Creighton University in Omaha, NE.

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Maria T. Vullo was confirmed by the New York State Senate as Superintendent Financial Services on June 15, 2016. She was nominated for the position by Governor Andrew Cuomo. As Superintendent, she is responsible for protecting consumers and markets in New York State from fraud and financial crises, as well as reforming the regulation of financial services to keep pace with the industry’s rapid evolution.

Prior to joining DFS, Ms. Vullo was a litigation partner at Paul, Weiss, Rifkind, Wharton & Garrison LLP, where she led civil, criminal, and regulatory investigations before courts and governmental authorities across the country. Ms. Vullo also served as Executive Deputy Attorney General for Economic Justice Division in the Office of the New York State Attorney General, under then New York State Attorney General Cuomo. There she oversaw the Bureaus of Investor Protection, Antitrust, Real Estate Finance, Consumer Frauds and Internet, leading investigations across New York State to protect investors and consumers from fraud.

Over the course of her career, Ms. Vullo’s specific legal experience has included litigations and investigations involving the financial services sectors and fraud, real estate, health care, insurance, tax, consumer protection, bankruptcy, antitrust, and constitutional law.

An accomplished trial lawyer, Ms. Vullo has also argued before the U.S. Supreme Court, the U.S. Courts of Appeals for the Second, Ninth, and Tenth Circuits, and the New York State Appellate Division.

Ms. Vullo is a recognized leader in protecting women’s rights, including representing women raped by soldiers during the 1992-1995 Bosnian War – a case in which she secured a $745 million jury verdict for the plaintiffs. Her pro bono work also includes securing a $100 million jury verdict representing abortion providers whose lives had been threatened by an online “hit list” and numerous amicus curiae briefs to the U.S. Supreme Court in significant civil rights cases.

Ms. Vullo was twice nominated by the New York State Commission on Judicial Nomination as a candidate for Associate Judge of the Court of Appeals. She has been named a “New York Super Lawyer” by Super Lawyers Magazine and has been included in numerous leading lawyer lists published by the National Law Journal and other leading publications.

Ms. Vullo recently received the New York Women Making a Difference Award from Eleanor’s Legacy, the Humanitarian of the Year Award from the Interfaith Nutrition Network, and the Distinguished Corporate Citizen Award from A Better Balance, among many other awards and professional recognitions.

Ms. Vullo earned her J.D. from New York University School of Law, an M.P.A. from the New York University Wagner Graduate School of Public Service, and a B.A. from the College of Mount Saint Vincent. She clerked for the Hon. John A. MacKenzie, U.S. District Court, Eastern District of Virginia, following law school prior to entering private practice.
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North Carolina Insurance Commissioner and State Fire Marshal Mike Causey has been a small businessman, insurance agent and insurance agency owner with 25 years in the insurance industry.

Causey is a native of Guilford County and still lives in the same house on the Causey family farm where he grew up, residing there with his wife of 43 years, Hisae, and their family pets.

Causey learned the values of hard work as his family grew produce and raised livestock on the family farm and supplied farmers’ markets in the Greensboro area. After high school, Causey entered a work/study program at Wake Technical College, where he earned his degree in engineering technology. From there, he went into the U.S. Army, where he served as a military policeman and played in the Army band. After his military experience, Causey worked as a field engineer in the construction industry and later entered an engineering program at UNC–Charlotte. He soon began his career in the insurance industry, working with Metropolitan Life Insurance Company in Charlotte. He went on to learn virtually every facet of the insurance industry, working as an agency manager and superintendent of agencies for Standard Life Insurance Company and owning his own agency.

Along the way, Causey continued his education with an undergraduate degree and graduate studies from High Point University. In addition to his experience in the insurance industry, Causey has been a lifelong farmer and entrepreneur, owning several family businesses, including an antique store, a farm equipment dealership and a produce market.

Causey likes to stay busy and looks forward to learning the insurance and safety needs of North Carolina families and businesses as he seeks to serve the citizens of North Carolina.

NORTH CAROLINA

Mike Causey
Commissioner
Term of Office: Four years
Elected: November 2016

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Jon Godfread was elected North Dakota’s 22nd Insurance Commissioner on November 8, 2016. His background includes leadership efforts within North Dakota’s business community, government affairs, banking and professional athletics. Prior to serving as Commissioner, Godfread was vice president of governmental affairs for the Greater North Dakota Chamber, with prominent roles in discussions around the federal Affordable Care Act (ACA), across-the-board tax reductions for North Dakotans, creation of the North Dakota Outdoor Heritage Fund, K–12 education efforts and more.

For his work, Godfread was honored as the first North Dakotan to be selected for the prestigious American Swiss Foundation’s Young Leaders Conference in 2015, and he was recognized by Prairie Business magazine as one of its 40 Under 40 in 2014.

Godfread earned a law degree and a Master of Business Administration (MBA) from the University of North Dakota in 2011, and he was a member of the North Dakota Law Review. In his final year of study, Godfread worked full-time for the State Tax Department. From 2005–2007, Godfread worked for Alerus Financial in Grand Forks as branch manager and a personal banker.

Godfread earned his undergraduate degree with honors from the University of Northern Iowa in 2005, and he played basketball for the Panthers. Godfread then went on to play professional basketball in Ehingen, Germany.

As a lifelong resident of North Dakota, community service is important to Godfread. He serves as a member of the North Dakota Special Olympics board of directors and the Missouri Valley Family YMCA board of directors.

Godfread and his wife, Amanda, live in Bismarck and have two young children.

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Commonwealth of the Northern Mariana Islands Governor Eloy S. Inos and Lt. Governor Ralph DLG. Torres nominated Mark O. Rabauliman Secretary for the Department of Commerce in January 2015.

On March 4, 2015, Rabauliman was confirmed as Secretary of Commerce by the Senate of the 19th Northern Marianas Commonwealth Legislature.

As part of his duties as the Secretary of Commerce, Rabauliman automatically became the Insurance Commissioner, Workers Compensation Commissioner and the Banking Director for the Commonwealth of the Northern Mariana Islands.

In addition to his current duties, Rabauliman heads the Commonwealth Lottery Commission. He has served as chairman for various government entities and nonprofit organizations, including the CNMI State Library (2012–2016) and the Commonwealth Council for Arts and Culture (2012–present). He also has been a member of the Museum Board of Governors since 2013.

Rabauliman has widespread experience in the private and government sectors. These experiences are in the areas of public administration, telecommunications, network and education, providing him with a wealth of knowledge and the ability to adapt to diverse leadership roles. Included in his continued development are various grant writing and executive leadership trainings.

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Jillian Froment was appointed Director of the Ohio Department of Insurance (DOI) in 2017 by Ohio Governor John Kasich. She serves as a member of the Governor’s cabinet and is responsible for the overall leadership and direction of the DOI.

Froment joined the DOI in 2011 as Chief Administrative Officer and was soon elevated to Deputy Director. Beyond her daily operational responsibilities for the DOI, Froment was responsible for working with a task force of Ohio insurance industry chief executive officers (CEOs) to review and implement improvements to Ohio’s regulatory environment and to create a robust workforce for Ohio’s insurance industry. Through these efforts, she worked to benefit Ohio consumers by removing regulator barriers that needlessly drive up the cost of insurance while also strengthening meaningful consumer protections.

Froment has actively represented Ohio in the National Association of Insurance Commissioners (NAIC), which establishes industry standards for all 50 states, and has served on the Cybersecurity (EX) Task Force, the Innovation and Technology (EX) Task Force, the Big Data (EX) Working Group and the Unclaimed Life Insurance Benefits (A) Working Group. She is currently serving as the Treasurer of the Interstate Insurance Product Regulation Commission (IIPRC) and was recently named by Columbus Business First as one of the “People to Know” in the insurance industry.

Froment has more than 15 years of public sector and executive experience with a reputation for streamlining organizations and realizing operational efficiencies. She came to the DOI from the city of Marysville, where she was the City Administrator and responsible for the smooth and efficient management of municipal services and more than 150 employees. Under her leadership, the city developed a culture of active community engagement, strategic planning and fiscal responsibility.

Froment holds the distinction of being the first Executive Director for the eTech Ohio Commission, an agency created under her leadership to consolidate the state’s investment in the telecommunications networks used by Ohio's public broadcasters and the K–12 community. While at eTech Ohio, Froment worked to advance education and accelerate the learning of Ohioans through technology. She also has served as the Assistant Deputy Director and General Counsel in the Office of Collective Bargaining and as a compliance officer for the Ohio Department of Youth Services.

She earned a Juris Doctor degree from Capital University and a Bachelor of Science in engineering from The Ohio State University.

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In January 2011, John D. Doak became the 12th Insurance Commissioner of Oklahoma. He was sworn in to office for a second term on January 12, 2015, after receiving 77% of the vote.

Doak graduated from the University of Oklahoma with a Bachelor of Arts in political science. Shortly after graduation, Doak opened a successful insurance business in Tulsa.

As his career thrived, Doak worked in numerous roles within the insurance industry. He served as an executive for several risk and insurance service companies, including Marsh, Aon, HNI and Ascension.

Under Doak’s leadership, each year the Oklahoma Insurance Department has operated under budget. In the last six years, the Department has returned a total of $34.5 million in unspent funds to the state treasury and has generated more than $1.7 billion in revenue for the state of Oklahoma.

As an active member of the National Association of Insurance Commissioners (NAIC), Doak is the chair of the Property and Casualty Insurance (C) Committee and a member of the International Insurance Relations (G) Committee. Doak serves as the vice chair of the Midwest Zone of the NAIC and shapes important national insurance policy issues as a member of the Government Relations (EX) Leadership Council and international issues as a member of the International Insurance Relations Leadership Group. He also addresses NAIC anti-fraud initiatives as the chair of the Anti-Fraud (D) Task Force and important issues as the vice chair of the Surplus Lines (C) Task Force. Doak also represents the NAIC with the international Organisation for Economic Co-operation and Development.

Doak and his wife, Debby, live in Tulsa with their children, Zack and Kasey. They are members of the South Tulsa Baptist Church.

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Andrew R. Stolfi was appointed as administrator of the Oregon Division of Financial Regulation and insurance commissioner in Feb. 2018. The division is part of the state’s largest consumer protection and business regulatory agency, the Department of Consumer and Business Services. Stolfi is responsible for leading the agency’s regulation of insurance, depository institutions, trust companies, securities, and financial products.

Previously, Stolfi spent six years in Switzerland at the International Association of Insurance Supervisors, most recently serving as chief operating officer and chief counsel. He was responsible for leading the operations, legal, communications, finance, risk management, and human resources functions. He was also a key advisor to the association’s Executive Committee and served as its first communications officer.

Before joining the association, Stolfi served in various senior management roles at the Illinois Department of Insurance, including acting director, chief of staff, and special counsel for policy and legislative affairs. In Illinois, he developed and managed all aspects of the department’s legislative agenda and day-to-day operations.

Stolfi was also an active participant at the National Association of Insurance Commissioners, where he was appointed chair of the Corporate Governance Working Group.

His legal background includes serving as attorney and policy analyst in the Office of the Governor of the State of Illinois, as judicial law clerk for the Honorable Thomas E. Hoffman in the Illinois Appellate Court, First District, and as a special assistant corporation counsel for the City of Chicago Law Department.

Stolfi received a Bachelor of Science degree from the University of Vermont and a law degree with honors from Chicago-Kent College of Law. He resides in Salem with his wife and two children.

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Jessica Altman currently serves as Insurance Commissioner for the Commonwealth of Pennsylvania. Prior to this, Ms. Altman served as Chief of Staff for the Pennsylvania Insurance Department alongside former Insurance Commissioner Teresa Miller beginning in June 2015. In this position, Ms. Altman served as the top aide to former Commissioner Miller, oversaw policy initiatives for the agency, and coordinated policy with other state government agencies and external groups.

Ms. Altman represented the department in a number of statewide initiatives including coordinating aspects of Health Innovation in Pennsylvania, which leverages funds from the Centers for Medicare and Medicaid Services' State Innovation Model Initiative and sitting as a board member for ABC-MAP, the Commonwealth's initiative to implement a prescription drug monitoring program. She is also an active member of the National Association of Insurance Commissioners (NAIC), where she currently serves as Vice Chair of the Health Insurance and Managed Care (B) Committee, and the National Academy for State Health Policy, where she serves as Vice Chair of the Health Care Access & Finance Steering Committee.

Prior to joining the Pennsylvania Insurance Department, Ms. Altman worked at the U.S. Department of Health and Human Services' Center for Consumer Information and Insurance Oversight, where she developed policy and facilitated implementation of the Affordable Care Act. In addition, she analyzed policy for the health division of the White House Office of Management and Budget while completing her master’s degree.

Ms. Altman has a Master in Public Policy from the Harvard University John F. Kennedy School of Government and a Bachelor of Science in Policy Analysis and Management, with a concentration in Health Care Policy, from Cornell University.

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Prior to being appointed Insurance Commissioner, Rivera worked for Real Advisors Group LLC as the president and founder, providing strategic financial, insurance and business management consulting to individuals, small business owners, service groups and mid-sized corporations. With more than 19 years of experience in the insurance industry and holding licenses as an Insurance Producer in Life, Disability and Property/Casualty (P/C), he maintained full authority for core business development functions, including sales, marketing and customer service. He created and executed strategic/tactical client-focused sales plans that targeted the needs of local individuals and business enterprises. Rivera guided clients through the maze of options based on in-depth personal and business analysis reviewing business structure, assets, liabilities, income, insurance, taxes, investment and estate plans, and any other relevant factors that could contribute to financial weaknesses.

Rivera earned a bachelor’s degree in business administration with a minor in accounting from Inter American University of Puerto Rico. He also has received Life Underwriter Training Council Fellow (LUTCF) and Florida State Authorize Financial Advisor designations. He is the proud father of two children.

Javier Rivera Ríos
Commissioner of Insurance
Term of Office: Indefinite
Appointed: January 17, 2017

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Elizabeth Kelleher Dwyer was appointed Deputy Director and Superintendent of Insurance and Banking on January 11, 2016. Prior to this appointment, she had been employed by the Rhode Island Department of Business Regulation for 15 years, first as General Counsel to the Insurance Division and later as Associate Director. Prior to government service, Dwyer was engaged in private law practice in California and Rhode Island, specializing in insurance regulation and litigation.

Dwyer is a past president of the Rhode Island Women’s Bar Association and served on the Rhode Island Supreme Court Advisory Committee on Gender in the Courts. She is a past recipient of the Rhode Island Attorney General’s Justice Award for Consumer Protection. She has served as chair of a number of National Association of Insurance Commissioners (NAIC) working groups and has achieved the designation of Senior Professional in Insurance Regulation from the NAIC. She is a current member of the National Insurance Producer Registry (NIPR) board of directors.

Dwyer was admitted to practice law in California, Rhode Island and Massachusetts. She received a bachelor’s degree in political science and public administration from Providence College and a Juris Doctor degree from Pepperdine University.

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Division of Insurance  
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**Elizabeth Kelleher Dwyer**  
Superintendent of Insurance  
Term of Office: At the Discretion of the Director of Business Regulation  
Appointed: January 11, 2016
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Raymond G. Farmer was appointed by South Carolina Governor Nikki Haley to serve as Director for the South Carolina Department of Insurance (DOI) on November 13, 2012. With more than 40 years’ experience, Farmer earned his bachelor’s degree in insurance from the University of Southern Mississippi and earned his law degree from Atlanta’s John Marshall Law School.

Farmer served as the Deputy Insurance Commissioner of the Enforcement Division for the Georgia DOI and more recently as vice president for the American Insurance Association (AIA). As a part of his service, Farmer has served for more than 30 years on the board of directors of the Georgia Arson Control Program, an organization aiding firefighters and prosecutors combating arson. He is a member of the State Bar of Georgia and a member of the Tort and Insurance Practice section, as well as the Workers’ Compensation section.

In 2012, Farmer was awarded the Herman Hass Award by the Independent Insurance Agents of Georgia for service to the insurance industry. Also in 2012, he received a Presidential Citation for Outstanding Service to the insurance industry from the Professional Insurance Agents of Georgia, and then in 2014, he was named the Industry Person of the Year from the Independent Agents and Brokers of South Carolina. Recently, Farmer received the Order of the Palmetto from Governor Haley, the state’s highest civilian honor awarded to citizens of South Carolina for extraordinary lifetime service and achievements of national or statewide significance.

Farmer is a native of Atlanta, and he and his wife, Gayle, have two children and five grandchildren.

**Raymond G. Farmer**

**Director**

Term of Office: At will of the Governor

Appointed: November 13, 2012

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<tr>
<th>Phone Numbers</th>
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<tbody>
<tr>
<td>Toll Free</td>
<td>(800) 768-3467</td>
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<tr>
<td>Main</td>
<td>(803) 737-6227</td>
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<tr>
<td>Administration</td>
<td>(803) 737-6145</td>
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<tr>
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<td>(803) 737-6229</td>
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<tr>
<td>Director Fax</td>
<td>(803) 737-6159</td>
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<tr>
<td>Consumer Services Fax</td>
<td>(803) 737-6231</td>
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<tr>
<td>Financial Services Fax</td>
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<tr>
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</table>

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Larry D. Deiter was appointed Director of the South Dakota Division of Insurance on January 8, 2015, by Department of Labor and Regulation Secretary Marcia Hultman. Deiter had served as Assistant Director of Property & Casualty, Market Conduct and Investigations with the department since November 2012.

Deiter is an active member of the National Association of Insurance Commissioners (NAIC) and serves on numerous committees, and task forces. He is a member of the Executive (EX) Committee and the Secretary of the Midwest Zone. He serves as a board member of the National Insurance Producer Registry (NIPR). Among the issues he is involved in addressing are health insurance and managed care, property/casualty (P/C) insurance, producer licensing, senior issues, title insurance, and examination oversight.

Deiter has more than 25 years of experience in commercial banking and business management, which includes insurance product sales management. Prior to joining the public sector, he served as vice president/marketing manager of a publicly traded financial institution.

Deiter earned his bachelor’s degree from South Dakota State University and is active as an officer of various civic and community boards.

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Commissioner Julie Mix McPeak was appointed by Governor Bill Haslam to lead the Tennessee Department of Commerce and Insurance (TDCI) on January 12, 2011. Before being named to lead the department, she practiced as Counsel to the Insurance practice group of law firm Burr & Forman LLP. She also served as the Executive Director of the Kentucky Office of Insurance (KOI). Before her appointment as Executive Director, McPeak spent nine years as an attorney for KOI, the final five as general counsel. She also served as general counsel to the Kentucky Personnel Cabinet.

McPeak, who brings more than 20 years of legal and administrative experience in state government, is the first woman to serve as chief insurance regulator in more than one state.

Her leadership as TDCI Commissioner garnered recognition from Business Insurance Magazine which honored her as one of the 2013 Women to Watch.

In January 2018, McPeak became President of the National Association of Insurance Commissioners (NAIC). The NAIC is the U.S. standard-setting and regulatory support organization created and governed by the chief insurance regulators from the 50 states, the District of Columbia and five U.S. territories. An active NAIC participant for nearly 20 years, McPeak has served on the NAIC’s Executive Committee since 2013. She was elected in November 2015 as NAIC Secretary-Treasurer and elected NAIC Vice President in February 2016. In December 2016, she was elected NAIC President-Elect.

In addition to her leadership duties with the NAIC, McPeak is also an Executive Committee member of the International Association of Insurance Supervisors (IAIS.) In June 2016, she was elected by her fellow IAIS members to serve as vice chair of the group’s Executive Committee. She also serves as a member of the Federal Advisory Committee on Insurance (FACI).

McPeak served as co-counsel for the Kentucky Association of Health Plans v. Miller, a case heard before the Supreme Court of the United States, regarding ERISA preemption and state “Any Willing Provider” statutes. McPeak is a frequent author and lecturer on insurance issues, having addressed members of the American Council of Life Insurers, the National Association of Mutual Insurance Companies, the National Alliance of Life Companies and the Million Dollar Roundtable. McPeak authored chapter 9: “Licensing of Insurers” for New Appleman on Insurance, Library Edition and co-authored the article, “The Future of State Insurance Regulation: Can it Survive?” featured in Risk and Management Insurance Review.

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Kent Sullivan was appointed Commissioner of Insurance by Governor Greg Abbott on September 21, 2017. He oversees the Texas Department of Insurance (TDI), which regulates the insurance industry and protects consumers. The agency has almost 1,400 employees statewide and an annual budget of more than $110 million.

Sullivan has 35 years of legal experience. He previously served as a justice on the Texas Court of Appeals, a state district court judge, and first assistant attorney general for the Texas Office of the Attorney General.

Before joining the TDI, Sullivan was in private law practice. He is a member of the State Bar of Texas, the Houston Bar Association (HBA) and Austin Bar Association, and a life fellow of the Texas Bar Foundation. He has served on the State Bar of Texas Board of Directors, the Texas Center for the Judiciary Board of Directors, the Federal Judicial Evaluation Committee, and the Texas Supreme Court Advisory Committee.

Sullivan received his law degree and a Bachelor of Arts from the University of Virginia. 

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Todd E. Kiser was named Commissioner of the Utah Insurance Department on December 20, 2012, by Governor Gary R. Herbert.

Prior to his appointment as Insurance Commissioner, Kiser served five terms with the Utah Legislature, where he specialized in sponsoring legislation regarding insurance issues, medical care and consumer advocacy. He is particularly proud of his legislative record, which shows his willingness to work on both sides of the aisle as a consensus builder. He used his political acumen to great effect as chair of the Utah House of Representatives’ Business, Economic Development and Labor Appropriations Subcommittee; as a member of the Council of State Governments West Executive Committee; and as vice chair of the CSG West International Trade Committee, as well as other boards and committees. He continues this leadership role as a previous chair of the National Association of Insurance Commissioner’s (NAIC) Producer Licensing (EX) Task Force and as a current member of the National Insurance Producer Registry (NIPR) board and vice chair for the Valuation of Securities (E) Task Force and Financial Regulation Standards and Accreditation (F) Committee.

Kiser attended Ricks College in Idaho on a basketball scholarship. After moving to Salt Lake City in 1976, he founded Kiser Insurance Agency, where he sold insurance for more than 35 years before being appointed Insurance Commissioner. He and his wife, Julie, have nine children and 30 grandchildren. He enjoys golf, motorcycles and his family.

UTAH

Todd E. Kiser
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Term of Office: At the Pleasure of the Governor
Appointed: December 20, 2012

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Michael S. Pieciak was appointed commissioner of the Vermont Department of Financial Regulation by Governor Peter Shumlin on July 5, 2016.

Pieciak serves as the chief regulator of Vermont’s financial services sector, including the insurance, captive insurance, banking and securities industries. Pieciak previously served as deputy commissioner of the Department’s Securities Division, where he led the Division’s investigation into the Jay Peak EB-5 projects.

Prior to his service with the Department, Pieciak practiced law in New York City at Skadden, Arps, Slate, Meagher & Flom LLP in the Mergers and Acquisitions Group, gaining experience in commercial transactions, corporate governance, and investment and financing transactions. Pieciak also previously practiced at Downs Rachlin Martin in Burlington in the Business Law Group.

Pieciak is an observer member of the U.S. Securities and Exchange Commission (SEC) Advisory Committee on Small and Emerging Companies, chairman of the North American Securities Administrators Association (NASAA) Corporate Finance Section Committee and a member of the National Association of Insurance Commissioners (NAIC).

Pieciak grew up in Brattleboro and graduated cum laude from Union College with a degree in political science. He received his law degree summa cum laude from the University of Miami School of Law, where he served as editor-in-chief of the Miami Law Review.

Pieciak is also a member of the Vermont State Colleges Board of Trustees and currently resides in Winooski.

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Osbert E. Potter was inaugurated as Lieutenant Governor of the U.S. Virgin Islands on January 5, 2015.

His public school education prepared him for the College of the Virgin Islands, where he graduated cum laude in 1978 with a bachelor of arts in business administration and a concentration in finance. Potter successfully campaigned and was elected to the 20th and 21st Legislatures of the Virgin Islands in 1992 and 1994. During both terms in the Legislature, he served as chairman of the Committee of Economic Development, Agriculture and Consumer Protection. In 1997 and 1998, he served as Commissioner of the Virgin Islands Department of Licensing and Consumer Affairs. He joined the Virgin Islands Army National Guard in 1985 and served for 23 honorable years in the ranks of lieutenant, chief warrant officer 2 and captain.

From 2004–2014, he served as the chief executive officer (CEO) of the Virgin Islands Public Television System, a PBS affiliated station. From 1978–1992, Potter was a part-time instructor at the University of the Virgin Islands. He was co-founder of Parson, Potter and Associates Computer School in the mid-1980s.

Potter has been a man of service to the Virgin Islands community in many capacities. He is an active member of the 40 Plus Modified Softball League’s Movements Softball Team; president of the Charlotte Amalie High School Alumni Class of 1974; former president of the St. Thomas/St. John chapter of the United Way; host of a local radio show, “Strictly Local”; and promoter for an annual calypso show.

In his capacity as Lieutenant Governor of the U.S. Virgin Islands, Potter is also the Commissioner of Insurance for the Division of Banking, Insurance & Financial Regulation; and the Chairman of the Virgin Islands Banking Board.

Potter is the proud father of Dareem, Dyonna, Dykisha, Kyrah and Indigo.

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The State Corporation Commission (SCC) appointed Scott A. White to serve as Virginia’s 14th Commissioner of Insurance in the 104-year history of the SCC’s regulation of the insurance industry.

White had been Deputy General Counsel for Financial Services in the Commission’s Office of General Counsel. In this position, he managed a group of attorneys who provide legal advice and representation to those divisions within the Commission that regulate insurance, securities and financial institutions. Prior to that, he represented the Bureau of Insurance on life & health, property/casualty (P/C), and agent enforcement/licensing matters. He has more than 18 years of service with the Commission.

Scott A. White
Commissioner
Term of Office: At the Pleasure of the State Corporation Commission
Appointed: January 1, 2018

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3/2018
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Mike Kreidler is Washington state’s eighth Insurance Commissioner. He was first elected in 2000 and re-elected to a fifth term in 2016. He has earned a reputation as a staunch advocate for consumer protection and a fair and balanced regulator of Washington’s diverse insurance markets.

Kreidler earlier served in the state legislature and the U.S. Congress. He was a member of the Northwest Power Planning Council and a regional director for the U.S. Department of Health and Human Services (HHS).

A doctor of optometry, Kreidler practiced at Group Health Cooperative of Puget Sound for 20 years. He earned a master’s degree in public health from UCLA. He retired as a lieutenant colonel from the U.S. Army Reserve in 2003 with 20 years of service.

Of the current National Association of Insurance Commissioners (NAIC) membership, Kreidler is the longest-serving insurance commissioner in the U.S. He was honored in 2009 with the Excellence in Consumer Advocacy Award presented by consumer advisors to the NAIC, and with the 2010 Leadership Award by the Statewide Poverty Action Network.
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Allan L. McVey was appointed West Virginia Insurance Commissioner by Governor Jim Justice March 21, 2017.

As West Virginia Insurance Commissioner, McVey is responsible for the regulation of the insurance market, as well as protection of insurance consumers. He believes in the mission of the West Virginia Insurance Commissioner’s office of promoting a competitive and solvent insurance market with adequate consumer protection by fairly and consistently administering the insurance laws of West Virginia.

Prior to his appointment as West Virginia Insurance Commissioner, McVey was a licensed insurance agent who served in several capacities during his long tenure in the insurance industry in West Virginia. His experience includes a position as a Medical Claims Examiner with the West Virginia Workers’ Compensation Fund, underwriter with a large national insurance company, and since 1976 a licensed insurance agent and broker with several firms, both local and national. His latest assignment included both sales and management of the West Virginia operations for a large national insurance brokerage firm.

McVey earned a bachelor’s degree in business administration from West Virginia State University and has several post-graduate insurance designations.

**WEST VIRGINIA**

**Allan L. McVey**  
Insurance Commissioner  
Term of Office: At the Pleasure of the Governor  
Appointed: March 21, 2017

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Governor Scott Walker appointed Ted Nickel as Commissioner of Insurance for the state of Wisconsin on January 3, 2011.

In addition to supervising the Office of the Commissioner of Insurance (OCI) staff and serving as the chief regulator of insurance, Nickel serves as the final adjudicator of all administrative actions; co-vice chairs the Governor’s Council on Financial Literacy; is a member of the Governor’s Steering Committee on Autonomous and Connected Vehicle Testing and Development; supervises the Injured Patients and Families Compensation Fund, the Local Government Property Insurance Fund and the State Life Insurance Fund; and serves on the Wisconsin Retirement Board.

Nickel recently concluded his term as president of the NAIC. He currently serves on the Executive (EX) Committee, the Government Relations (EX) Leadership Council, the Health Insurance and Managed Care (B) Committee and the Internal Administration (EX1) Subcommittee. He is co-vice chair of the Innovation and Technology (EX) Task Force. He is a member of the NAIC/American Indian and Alaska Native Liaison Committee and serves on several other NAIC task forces and committees. In addition, he chairs the Mortgage Guaranty Insurance (E) Working Group.

Nickel is also a member of the International Association of Insurance Supervisors (IAIS). He is a member of the Executive Committee and the Audit and Risk Committee, and he chairs the Selection Committee.

In August 2014, Nickel was appointed to the Federal Advisory Committee on Insurance, which serves as an advisory committee to the Federal Insurance Office.

Prior to his appointment, Nickel worked for almost 18 years as director of governmental and regulatory affairs for Church Mutual Insurance Company in Merrill, WI.

Nickel has been actively engaged in insurance industry affairs in Wisconsin. He has served on the board of directors of the Wisconsin Insurance Alliance, including having served as chair. Nickel served on the board of directors of the Wisconsin Insurance Security Fund and the Oklahoma Property Casualty Insurance Guaranty Association, as well as having served as a member of the Legal and Government Affairs Committee of the Property Casualty Insurers Association of America.

Nickel earned a bachelor’s degree in business administration with a concentration in finance from Valparaiso University.

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Tom Glause was appointed Commissioner of the Wyoming Department of Insurance (DOI) by Governor Matt Mead on January 3, 2015. Prior to his appointment, he served as vice chairman of the Wyoming State Board of Equalization.

Glause earned a bachelor’s degree in accounting from the University of Wyoming in 1984 and a law degree from the University of Wyoming, College of Law in 1987. After law school, Glause served as a deputy county prosecutor for three years.

From 1990–2005, Glause was engaged in the private practice of law. In 2005, he was appointed municipal court judge for the City of Rock Springs, WY.

Glause is a member of the Professional Rodeo Cowboys Association (PRCA), serves on the board of directors for Cheyenne Frontier Days and is past president of the PRCA Mountain States Circuit. He has one adult son.

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For more information, visit www.naic.org.