



NAIC Financial Summit

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ccRMC
A New Tool
for the
Risk-Focused Exam

Cross Current Corporation

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About Cross Current

- **Software development, integration and IT audit firm founded 1994**
- **National reputation for excellence**
- **Products include:**
 - **E-911 CAD system deployed throughout US & Canada**
 - **Police records management system**
 - **Compliance software**
 - **Banking software**
 - **IT security services**
 - **Sentencing Guideline System software**



About Cross Current

- **Commercial clients include:**
 - **AT&T**
 - **Aetna**
 - **Cigna**
 - **Citizens Bank**
 - **Verizon**
- **Government clients include:**
 - **Pennsylvania Department of Insurance**
 - **Pennsylvania Commission on Sentencing**
 - **Pennsylvania Justice Network (JNET)**
 - **States of California, Michigan & Virginia**
 - **Washington DC Sentencing Guideline Commission**



Cross Current Philosophy

- **“Reputation is Everything”**
 - Superior reputation with all of our clients, both public sector and commercial
 - Quality Products
 - Support that is “second to none”
- Our clients are our best advertisement



ccRMC Features

Supports 7-Phase risk focused assessment process

- 7-Phase risk matrix report with hyperlinks
- Manages control testing process for Phase 3
- Role-based collaboration tool
- Inboxes facilitate workflow
- Automated inherent risk calculation
- Scalable framework of processes, activities, risks, and controls
- User friendly navigation



ccRMC Features (con't)

- Captures evidence and history with approvals
- Dashboard views of control testing progress
- Automated or manual email notifications integrated with existing mail infrastructure
- Extensive reporting with “drill down”
- Exam Store with procedure and document templates
- Document management with content search
- Hyperlinking & 2-way hyperlinking within documents
- Coaching notes & exceptions
- Image annotations
- Tickmarks



ccRMC Roadmap

Roadmap Priorities to be determined by input from state insurance department user group and NAIC

- Phase 4 Residual Risk Screen
- Enhanced Risk Matrix Report
- ‘Waived’ status with required justification field for controls not being tested
- Approvals from within documents
- Standard Exception Report for company response



NAIC Accreditation

- States do not need a specific tool for accreditation from NAIC; rather, they need to perform their work in accordance with NAIC's handbook and accreditation standards with whatever tools are used.
- If ccRMC best suits your needs, you can use it. For questions or clarifications, contact Julie Glaszczak at (816) 783-8130 or JGlaszcz@naic.org.



Support

- Cross Current has an unparalleled reputation for support.
- Support is in-house, never out-sourced
- Always a live qualified person to respond to your questions or issues



Additional Information

**Live *ccRMC* demonstration
October 28th at 10:00 AM**

