

Date: 2/22/17

OPERATIONAL EFFICIENCIES (EX) WORKING GROUP

Tuesday, March 7, 2017

1:00 p.m. – 2:00 p.m. CT

Conference Call

<http://dpreister.com/10101925>

ROLL CALL

Maureen Motter, Chair	Ohio	Rajat Jain	Nevada
Bill Lacy/Dan Honey	Arkansas	Gerry Scattaglia	New York
Dave Jones	California	Ted Hamby	North Carolina
Shirley Taylor	Colorado	Jon Godfread	North Dakota
Katharine L. Wade	Connecticut	John Doak	Oklahoma
Stephen C. Taylor	District of Columbia	Eric Cutler	Oregon
John Gatlin/Cindy Colonius	Illinois	Miriam Ortiz	Puerto Rico
Ronald Coleman	Maryland	Kevin Brady	Texas
Tammy Lohmann	Minnesota	Rebecca Nichols	Virginia
Angela Nelson	Missouri	Lichiou Lee	Washington
Bruce Ramge	Nebraska	Susan Ezalarab	Wisconsin

AGENDA

1. Roll Call
2. Discussion on updating turnaround time standards for each business type—*Maureen Motter (OH)*
3. Discuss Any Other Matters Brought Before the Working Group— *Maureen Motter (OH)*
4. Adjournment

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